

IT Services

*AS400
Assignment*

Support Services

Project Services



- Consulting
- Project Management
- Implementation
- Training

Contract Services




- Contract IT Staff
- Contract IT Services
- Programming In: RPG, Websphere, etc.

Remote Services

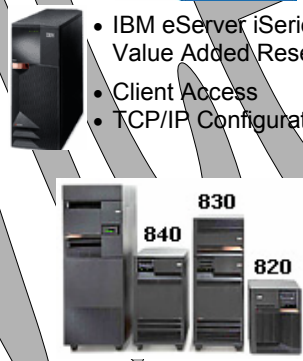


- Remote Helpdesk
- Systems Operations
- Backup & Recovery
- Disaster Recovery

IBM Midrange Hardware



- IBM eServer iSeries Value Added Reseller
- Client Access
- TCP/IP Configuration



Solutions Overview

An IBM Business Partner and one of the early Software Service Organization's to be appointed by IBM, Assignment 400 Group (**A4G**) is a leading provider of business enterprise management software, hardware, and service solutions nationwide.

A4G has over 20 years experience providing stand-alone and one-source integrated solutions. If you are a manufacturer, wholesaler, or retailer seeking a competitive advantage through state-of-the-art-technology and a dedicated solutions partner, contact A4G today.

IT Services

A4G IT Services are available individually, or as part of a total integrated solution for your business. Just let us know what you need for your OS/400 system and count on A4G to find the right solution to fit your objectives and budget. Our IBM eServer iSeries professionals are available to support your business with services and/or hardware on-site and remote.

Our Clients Include:

- American Fibers and Yarns
- Bristol Myers Squibb
- DuPont Sabanci International
- Fidelity National Bank
- Mitsubishi Wireless Telephones



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IT Services

Support Services:

Project Services



A4G's consultants, project managers, implementation and training specialists bring over a century of collective technical, business process, and systems integration experience to the table. We have the expertise and proven track record to deliver what you need, where you need, on time and budget.

Contract Services



Our experienced IBM eServer iSeries professionals are available to resolve your technical needs for contracts from two days to ongoing. The following skill sets are available:

- RPG 3, RPG 4, RPG iV, RPG iLE, COBOL
- CL, Websphere, Java, HTML
- Database design, EDI, security
- Webfacing of green screen applications
- Client access, TCP/IP configurations
- Systems integration including MS Office

Remote Services



For those clients who don't want or need the expense of in-house IBM iSeries IT staff to monitor and resolve user or system issues, A4G can fill the gap. Need a Help Desk to assist your users on technical issues? Simply call our 800 number to reach a Help Desk professional standing by. Considering a better way to support the operations of your software and OS/400 system investments? A4G's Operations professionals are here for you. Services include:

- Daily backups - local or remote
- Day, week, month, year end processing
- Device configurations
- System Operator functions
- System saves, replication
- PTF monitoring and installation
- OS/400 release upgrades
- Disaster Recovery



IBM Midrange Hardware:



As an IBM Business Partner and Value-Added Reseller (VAR), A4G is pleased to be able to support your business with one of the most reliable and stable midrange platforms available. Let A4G create a comprehensive business analysis and proposal on one of the most important assets of your business - your technology. Not only will A4G provide you with the best hardware solution, we'll support you through the installation and into the future. We'll work hard to be your one-source solutions partner. Services include:

- Planning hardware upgrades
- Purchasing new and secondary hardware
- Installing and upgrading to new OS/400 release upgrades
- Backup and recovery, replication, disaster recovery
- System configuration and integration with legacy systems
- Interfacing to Windows networks and connecting to the Internet
- Secure VPN connection setup
- Installing wireless networks and equipment



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Remote Services Cost Analysis:

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- OS/400 release upgrades



SHIFTS	Coverage Hours Per Day	5 Day Week Monthly Cost	6 Day Week Monthly Cost	7 Day Week Monthly Cost
10AM - 6PM ET	8	\$2,500	\$3,500	\$4,500
8AM - 10PM ET	14	\$3,500	\$4,500	\$5,500
8AM - 8PM ET	12	\$4,000	\$5,000	\$6,000
6AM - 8PM ET	14	\$5,000	\$6,000	\$9,000
24 Hours	24	\$6,000	\$7,000	\$10,000
4PM - 12AM ET	8	\$2,500	\$5,000	\$7,000

Prices subject to change without notice

Additional Charges:

- ◇ One-time Setup fee
- ◇ Prices reflect one (1) server, additional servers add \$500/each to the above
- ◇ Site visits: \$250/each + travel expenses
- ◇ System upgrades: \$150/hour
- ◇ Disaster Recovery Package not included in the above - available by quote
- ◇ Cost of communication lines

In-House Costs

In-House Costs For OS/400 Operations					
#	Staff Skill	Salary/Mo	Benefits/Mo	TOTAL/MO	TOTAL/YR
2	Operator	2,500	500	\$6,000	\$72,000
1	Mgr/Supv	3,500	700	\$4,200	\$50,400
Total In-House Cost:				\$10,200	\$122,400

Outsource Savings

Outsourcing OS/400 Operations To A4G					
Dly Hrs	Days Per Wk	Cost/Mo	Cost/Yr	SAVINGS/MO	SAVINGS/YR
12	5	\$4,000	\$48,000	\$6,200	\$74,400
14	6	\$5,000	\$60,000	\$5,200	\$62,400
24	7	\$6,000	\$72,000	\$4,200	\$50,400



In-House Cost
Save Up To
61% By
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IT Services



xxxxxxx Services Cost Analysis:

Project Services - By Quote



- Consulting
- Project Management
- Implementation
- Training

Contract Services - By Quote



- Contract IT Staff
- Contract Services
- Contract Programming
- Systems Integration

Remote Services - By Shift/Days Per Week



- Remote Helpdesk
- Operations Support
- Backup & Recovery



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